

CASE STUDY



A system to manage external plant hire

Client	Dubbo Regional Council (DRC)
Project Value	\$2m per year
Date	December 2010 - ongoing
Client's Representative	Steven Colliver Manager Fleet Services Dubbo Regional Council P 02 6801 4940 F 02 6801 4259 M 0407 328 796 E Steven.Colliver@dubbo.nsw.gov.au



Lange Consulting &
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Challenge

How to:

- manage the process of engaging external plant hire contractors, transparently and efficiently.
- devolve contractor engagement to field supervisors.
- better manage risks when operating plant.
- record contractor performance results.
- conveniently manage timesheets.
- obtain management information about external plant hire contracting spend.
- avoid delays in setting up panels.
- refresh panels regularly.
- do all this without breaking the bank.



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Solution

In 2008 Wagga Wagga and Redland City Councils commissioned the design and build of Apet PlantHire. A SaaS solution, PlantHire initially aimed to solve the challenge of efficiently engaging plant hire contractors; and providing spend information to management. It took a while; but eventually PlantHire met its original design aims.

LPG approached us and asked if we had a solution to another problem. LPG were looking to reduce the amount of time it was taking councils to set up external plant hire panels.

We integrated our on-line tendering tool (360Pro) with PlantHire and demonstrated the solution at Dubbo, facilitated by LPG. Soon after, Dubbo City Council (as it was then) bought a licence for PlantHire.

Result

Dubbo Regional Council adopted PlantHire as a key tool within their day-to-day operations.

Centralised plant hire and the introduction of Apet PlantHire provides Council with a fully transparent system that allows Field supervisors to engage contractors within an established framework and controls.

Contractor engagement is now a simple process that saves time and meets Council's due diligence requirement.

The Fleet Manager (Steve Colliver) has full visibility of contractor engagements and ready access to spend information. Contractors and supervisors like the convenience of 'everything' being on-line and transparent.

Managers like being able to check compliance with policies and procedures.

Each year DRC establishes a new panel, in effect the panel is refreshed every year. This process used to take a few weeks; now (after tenders close) it takes a few days.



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